

Terms & Conditions Of Hire

Our booking policy is on a first come first serve Basis.

A £100.00 deposit is required to secure the date/booking, and is deducted off your final bill.

£50.00 Deposit each for Chair Covers / Cart / Wishing Tree / Suitcases. This is separate from the total price to ensure against damage to hired equipment. This money will be returned to you no later than 7 days after the hire date after the safe return of hired items.

All outstanding payments are due 1 month prior to your event. If cleared payment is not received by this date we will cancel the order. It is your responsibility to ensure SweetlyChic has received full payment.

Cancellation with less than 3 months till the booked date will require full payment. Cancellation outside of this time by customers does not require additional payment, but all deposits are unfortunately non-refundable.

The final number of hired items fitted / styled at the venue is the number that we expect to collect after your event. On collection if any hired items are missing or damaged (We expect wear and tear and laundering of the chair covers is built in to the cost of the hire, but excessive staining or damage will require replacement) if any item requires replacement the cost will be deducted from the deposit at £15.00 per chair cover, £4.00 per sash, £40.00 per glass container, £50.00 per wishing tree, £40.00 per suitcase and £50.00 cart. An invoice will be raised if the missing or damage items equal more than the deposit paid, payment of this invoice is expected within 14 days. You are responsible for the safe keeping of the hired items.

It is your responsibility to ensure that the hired items are fully covered by either your or the venues insurance with regard to public liability risks and indemnify SweetlyChic in respect to any claims made by any person for the death, personal injury or venue damage caused by or in conjunction with the use of our hired items.

Hired items remain the property of SweetlyChic at all times.

Final numbers for hired items should be made clear to SweetlyChic 2 weeks before the event via e-mail or phone. We will allow for slight adjustments to your original estimate as we understand that it is difficult to predict exact guest numbers before this time. We are generally able to accommodate increases on original estimates but we cannot guarantee that large increases in numbers at the last minute can always be accommodated. There are no penalties for numbers going down except if your numbers fall below our minimum number.

An additional charge of £30 will be added to all bookings that require less than 50 chair covers.

If any details on your Booking Form or Final Invoice are incorrect please Inform SweetlyChic. Any bookings that are not carried out due to incorrect information on the above forms will require full Payment. If at the time of set up we discover that the chairs are not the ones as confirmed by yourselves or by a delegated member of staff at your venue then this may result in your ordered covers not fitting. In this instance, we are afraid refunds are not possible and any outstanding payments are still due. To avoid this situation, we ask that you keep us updated if your venue replaces their chairs.

Any payment is deemed as you having read, understood and accepted the Terms and Conditions of hire.